

Carlson EOL/EOS Notification of Intent

EOL Title:

BORETRAK® 2 Basic and Advanced SYSTEM End-of-Life (EOL) End-of-Service (EOS) Notification of Intent.

Carlson EOL/EOS Notification:

EOL/EOS Notification for LMD Mining Product BORETRAK® 2 Basic and Advanced (borehole-deviation surveying system) Product code /A-5911-9561 and A-5911-9560.

Effective Date: 1st July 2024

Dear Customer,

Carlson is announcing the End of Life and Service discontinue of the following product:
BORETRAK® 2 Basic and Advanced (borehole-deviation surveying system) Product code /A-5911-9561 and A-5911-9560

- Table 1: Lists the Product, firmware and software for the discontinued product (s).
- Table 2: Lists the Replacement Product (s).
- Table 3: Describes the end-of-life milestones, definitions, and dates.
- Table 4: Lists the product part numbers affected by this notification.

Table 1: Product, firmware and software compatibility

Product	Supported firmware Versions	Supported Software Versions
BORETRAK® 2 Product code /A-5911-9561 and A-5911-9560 (DISCONTINUED PRODUCT) 	< BTG6	N/A

Table 2: Replacement Product

The BT3 is the next generation of the Boretrak product line.

The BT3 is optimised to feature an internal 3-axis magnetometer which augments the existing 3-axis accelerometer and 3-axis gyro, all of which are part of the on-board IMU (inertial measurement unit). The introduction of a magnetometer produces a more stable and reliable heading solution for Boretrak hole surveys.

In ferrous-free environments the magnetic heading can be used to initialise the gyro. The magnetometer then provides constant feedback to the IMU, ensuring minimal need to reinitialise the Boretrak during an extended project.

Improved power management in The BT3 increases the flexibility and duration of the on-board battery power.

Product	Supported firmware Versions	Supported Software Versions
	TBC	TBC
A-2304-0001 – Boretrak 3 Basic System	TBC	TBC
A-2304-0010 – Boretrak 3 Probe only (includes the battery sleeve)	TBC	TBC
Q-2304-9200 – Boretrak 3 Advanced Upgrade (use this part number when Purchasing an Advanced Probe only)	TBC	TBC
/A-2304-0005 – Boretrak 3 Advanced System (this will call up the Basic system and the advanced system)	TBC	TBC

Table 3: End of Life Milestones

Milestone	Definition	Date
End of Life notification	Product Support Notification released that announces the end of life of a product.	1st July 2024
Last Service date	Intended last day to request an RMA for the product, Thereafter, products and services are removed from service price lists.	Two Years from End-of-Life notification date (Subject to component availability')
End of warranty service	Last date of warranty coverage for products serviced after EOS date.	One year after receipt of new equipment on or before the EOL date
		3 months after receipt of customers returned equipment after an RMA on or before the EOL date (Applies to repaired/serviced parts only)

Table 4: EOL'd Product OPNs

Legacy Part Numbers	Replacement Part Numbers	Description
* A-5911-9561	DISCONTINUED	BORETRAK® 2 PROBE – BASIC PROBE ONLY
* A-5911-0370	DISCONTINUED	BORETRAK® 2 TRANSIT CASE

* Excess stock may be available beyond EOL but cannot be guaranteed'

As part of the Carlson EOL notification program, this notice serves as formal communication of Carlson's intent to perform a Manufacture Discontinue (MD) of the products listed above.

**End of Service Definition – This notice serves as formal communication of Carlson's intent to end the Service of the product noted. No further support will be provided once the End-of-Service (EOS) timeline is reached, except for those customers with a valid warranty or contract extensions. Carlson will maintain limited spares and support capability throughout the life of all contracts currently in place.

For more information, please contact your local distributor or Carlson sales representative.

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