

Part 1: Back Up Your Equipment Settings

Before upgrading your copy of SurvCE, you may wish to back up important data from your mobile device.

1. First, connect your DC to your PC with [Windows Mobile Device Center](#).
2. Next, browse the contents of the device to access C:\ProgramFiles\SurvCE\SurvStar\
3. Then, make a copy of the following files, and save them on your desktop computer. Once you have completed your software update, you may need to replace the files, if they have been removed from the data collector.
 - **carlson.lic#** - This file contains your software registration information.
 - **caster.txt** - This file will only be created, if you are working with VRS GPS networks. It contains your network information.
 - **SurvCESettings.sqlite3** - This file will only be created, if you have [saved your instrument configuration settings](#), in SurvCE.
4. Now, return to the SurvCE folder and save a copy of the DATA folder to your desktop PC.

Part 2: Remove OLD SurvCE

1. First, Exit SurvCE. You can do this, by selecting EXIT, under the File tab, within the program.
2. Tap on the Settings icon, on the desktop.
3. Tap on the System icon.
4. Tap on the Remove Programs icon.
5. Tap on SurvCE. Then, Tap on the Remove button.
6. Return to the desktop of the handheld device.
7. Tap on File Explorer.

8. Set the File Explorer to Program Files.
9. Tap on SurvCE.
1. Highlight the SurvStar folder. Then, tap the Menu bottom on the bottom of the screen.
2. Select Rename. Rename the SurvStar folder to "SurvStarold"
3. Return to the desktop of the handheld device.
4. Hold down the Power button. Then, select Reset.

Part 3: Download and Install SurvCE Upgrade

1. Click on the following link to go to the SurvCE Product Download page:

[SurvCE Downloads](#)

2. Set your SurvCE product version. Then, enter your SurvCE serial number, to access the installation files.
3. Browse to the installation file, which is specific to your device. Then, SAVE the file to the desktop of your PC.
4. PLUG in the USB cable to both your Collector and your Desktop, or Laptop computer, to get connected with Windows Mobile Device Center.

For Windows Vista or later, without Windows Mobile Device Center click the link below to visit Knowledge Base article 496, on our website.

[Windows Mobile Device Center](#)

5. **On the Data Collector** - If you are already running a previous version of SurvCE, Tap File & Exit to make sure that you exit out of SurvCE before the Install.
6. **On the Desktop PC** - Double click the SurvCE file that you downloaded in Step 1.
 - a. Click Run / Next / Click Accept / Click Install / Click yes to Re-Install.

- b. Let the status bar go across on the Desktop PC.
 - c. Then, Click OK when you are prompted to "Please Check your Mobile Device".
 - d. Click Finish on the Desktop PC.
7. **On the Data Collector** - Tap OK if it asks you to "Remove the Previous Version"
8. Tap "Install", on the bottom left on the Data Collector, to install SurvCE to the default location. Once the Status Bar finishes on the data collector it will say "Carlson Software was successfully installed" --- you can then, Tap OK, on the upper right.
9. Verify that you are now on the latest version --- Open SurvCE / tap the Equip Tab / Tap About SurvCE: Check to see that the version and date on the top match what you downloaded {i.e. – Version X.XX} tap Close after you check your version.