## Carlson Software Inc. 102 West 2<sup>nd</sup> Street Maysville, KY 41056

www.carlsonsw.com Phone: (606) 564-5028 Fax: (606) 564-6422

## To Update the SurvCE software using a 9pin Cable:

- 1) Download SurvCE 2.0 using the link below:
  - a. Click the link below:

http://update.carlsonsw.com/updates.php?product=SurvCE&version=2.0&serial=36887-CAA47-107887-11440

- b. Make sure the "Select Build" at the top of the WebPage is set to 2.08 or higher
- c. Then select the correct download in the list that matches up with your Data Collector
- 2) If you have Windows XP and need to install ActiveSync click the link below: <a href="http://update.carlsonsw.com/kbase">http://update.carlsonsw.com/kbase</a> attach/290/ActiveSync4 5.msi

  After it downloads click "Run" and then Follow the On-Screen prompts to install it.

For Windows Vista computers without Windows Mobile Device Center click the link below: <a href="http://update.carlsonsw.com/kbase">http://update.carlsonsw.com/kbase</a> main.php?action=display topic&topic id=496

- 3) When the program gets to the "Get Connected" screen, plug in the *9pin Null Modem Cable* from the Desktop Computer into the Data Collector.
- 4) On the Data Collector Tap File & Exit to make sure you exit out of SurvCE before the Install if you are already running a previous version of SurvCE
- 5) On the Desktop computer Click Next to search for the data collector, then immediately Tap the "PC-Link" icon on the Data Collector TWICE
- 6) Once the ActiveSync connects up tell it NO you do not want a partnership then It should have a Green circle and say Connected on the Desktop computer.
- 7) Double click the SurvCE file that you downloaded in Step 1. Click Run
- 8) Click Next / Click I Accept / Click Install
- 9) Click yes to use the default directory
- 10) Click yes to Re-Install.
- 11) Let the status bar go across on the Desktop PC and Click Finish.
- 12) On the Data Collector Tap OK if it asks you to re-install.
- 13) Once the Status bar finishes on the Data Collector the install is Finished
- 14) To verify that you are now on the latest version --- Double-Tap SurvCE / tap the Equip Tab / Tap About SurvCE: Check to see that the version and date on the top match what you downloaded {i.e. Version 1.67} tap Close after you check your version.
- 15) This completes the upgrade / install of SurvCE

Page 1 of 1 Updated 12/11/2008