

## Carlson EOL/EOS Notification of Intent

### EOL Title:

FIX1 End-of-Life (EOL) End-of-Service (EOS) Notification of Intent.

### Carlson EOL/EOS Notification:

EOL/EOS Notification for LMD Fixed Installation Scanner.


**Effective Date: 10<sup>th</sup> April 2024**

Dear Customer,

Carlson is announcing the final termination of hardware and software support of the following product: **Fixed Installation Scanner (FiX1). Product Code: A-9944-0029.**

- Table 1. lists the Product(s).
- Table 2: describes the end-of-life milestones, definitions, and dates

**Table 1: EOL Product**

Product	
The Fixed Installation Scanner (FiX1) Product code: A-9944-0029	(DISCONTINUED PRODUCT) 
FiX1 Accessories	
A-9944-0017	MOUNTING PLATE & FIXING KIT
A-9944-0030	FiX1 US POWER CABLE
A-9944-0031	FiX1 EU POWER CABLE
A-9944-0032	FiX1 UK POWER CABLE
A-9944-0033	FiX1 AUS POWER CABLE
M-9944-0150	FiX1 PACKING CASE
P-9999-0021	FiX1 EXTERNAL WI-FI ANTENNA

**Table 2: End of Life Milestones**

Milestone	Definition	Date
End of Life notification	Product Support Notification released that announces the end of life of a product.	10th April 2024
Last Service date	Intended last day to request an RMA for the product, Thereafter, products and services are removed from service price lists.	Two Years from End of Life notification date (Subject to component availability')
End of warranty service	Last date of warranty coverage for products serviced after EOS date.	One year after receipt of new equipment on or before the EOL date
		3 months after receipt of customers returned equipment after an RMA on or before the EOL date (Applies to repaired/serviced parts only)

As part of the Carlson EOL notification program, this notice serves as formal communication of Carlson’s intent to perform a Final Manufacture Discontinue (MD) of the products listed above.

\*\*End of Service Definition – This notice serves as formal communication of Carlson’s intent to end the Service of the product noted. No further support will be provided once the End-of-Service (EOS) timeline is reached, except for those customers with a valid warranty or contract extensions. Carlson will maintain limited spares and support capability throughout the life of all contracts currently in place.

For more information, please contact your local distributor or Carlson sales representative.

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