Carlson Software Inc.
33 East 2nd Street
Maysville, KY 41056

www.carlsonsw.com
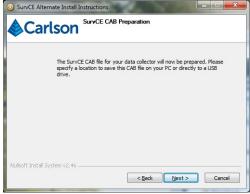Phone: (606) 564-5028
Fax: (606) 564-6422

This is in regard to using the SurvCE Alternate Installer for SurvCE **Version 6.0** if you have already tried using Windows Mobile Device Center with a USB cable and the SurvCE_install method without success.

You will need a USB Thumb drive or MicroSD card to copy files into the data collector during this process.

1) Click the link below to download the file "Alternate_SurvCE_Installer.exe" for SurvCE **Version 6.0**
https://tinyurl.com/alt-install60

2) Attach a USB thumb drive or insert an SD memory card into your desktop or laptop computer
3) Run the Alternate_SurvCE_Install.exe file from your computer
4) Click Next on the first prompt then click "I Accept…" and click Next again
5) Click Next then browse to the driver letter for your removable **USB thumb drive** or **SD card** such as "D:" or "F:" and then click the "Save" button to save the "DCIdentification.CAB" file
6) Wait 10 or 20 seconds or so for the file to finish writing then remove the USB drive or SD card

7) Connect the USB driver or SD card to your **Data Collector**
8) Tap Start / Programs / File Explorer and then tap the "Up" button in the bottom left of the touchscreen a few times to move up to the root folder
9) Scroll down to find the \Hard Disk\ folder for a USB drive or \SD Card\ for an SD card
10) Open this folder and tap the "DCIdentification.CAB" file and tap "Install" in the bottom left to install it to "Device"
11) Write down the numeric Install Code displayed on the screen of the data collector then tap OK in the middle of the screen and tap OK in the bottom right of the screen

12) Switch back to your **laptop or desktop computer** and click "Next" then type in the Install Code in the box where it shows "Please Enter the SurvCE Install Code displayed on Device:"

13) After typing in your code = click Next

14) Attach your USB thumb drive or SD card to your laptop or desktop computer then click Next

15) Browse to the driver letter for your removable **USB thumb drive** or **SD card** such as "D:" or "F:" and then click the "Save" button to save the file "SurvCE_6.0_Windows Mobile.CAB file" then click "Install" and wait for the file to finish copying.

16) Click "Finish" then remove the USB drive or SD card

17) Insert the USB drive or SD card back into your data collector

18) Run the File explorer on your data collector to browse to \Hard Disk\ or \SD Card\ and then tap the "**SurvCE_6.0_WindowsMobile.CAB**" file

18a. Tap OK if prompted to remove the previous version
18b. If prompted for a location, select "Device" and then tap the "Install" button in the bottom left
18c. Tap OK in the bottom right once it shows SurvCE was successfully installed to complete the process

Updated 7/20/2018